

Important Phone Numbers

Credit Reporting Agencies:

- TransUnion: (800) 680-7289
- Experian: (888) 397-3742
- Equifax: (888) 766-0008

Check Reporting Agencies:

- Check Rite: (800) 766-2748
- E-Funds: (800) 328-1521
- Certegy Check Services: (800) 437-5120
- International Check Services: (800) 526-5380
- SCAN: (800) 262-7771
- Telecheck: (800) 366-2425

Resources:

- US Postal Inspection Service:
www.usps.gov/postalinspectors
- Social Security Fraud Hotline:
(800) 269-0271
- Federal Trade Commission: (877) 438-4338
www.ftc.gov/idtheft
- Office of Privacy Protection: (866) 785-9663
www.privacyprotection.ca.gov

Lost/Stolen Credit Card:

- American Express: (800) 528-4800
- Bank of America: (800) 732-9194
- Capital One: (800) 955-7070
- Chase: (800) 935-9935
- Citi Credit Cards: (800) 950-5114
- Discover: (800) 347-26837
- First Premier Bank: (800) 987-5521
- Mastercard: (800) 627-8372
- Visa: (800) 847-2911



Department of Public Safety

3900 Lomaland Dr
San Diego Ca, 92106
Phone: (619) 849-2525
Fax: (619) 849-7139

www.pointloma.edu/publicsafety.htm

Identity Theft

Department of Public Safety

*Point Loma
Nazarene University*

Mission

To create an environment of safety where students, faculty and staff are free to study, teach and work without undue personal safety concerns; and to protect University assets through service and technology



Identity Theft

Identity theft is one of the fastest growing crimes according to the Federal Trade Commission. Experts say that about 10 million people become victims of identity theft each year or 19 people every minute. However, you can begin to take actions that will stop thieves from attaining your personal information.

If your identity has been stolen then there are ways that you can go about stopping any actions that can be taken against your financial record. By providing information about the crime to the police, credit reporting agencies, credit card companies and your bank(s), you can put a hold on your account so that the thief will not be able to use your information and you won't have to worry about getting your identity back.

What should you do if your identity is stolen?

- Call the police non-emergency line to report the crime.
- Contact all creditors to inform of the crime.
- Notify the US Postal Inspector if your mail has been tampered with or stolen.
- Alert your banks to flag your accounts to detect any unusual activity.
- Call the DMV to make sure another license hasn't been issued to your name.

How to protect your identity

- Promptly remove delivered mail from your mailbox.
- Deposit outgoing mail in official mailboxes or at your local post office.
- Never give personal information over the telephone (social security number, date of birth, mother's maiden name, credit card number, or bank PIN code) unless you initiated the call.
- Shred unwanted pre-approved credit applications, credit card receipts, bills, and other financial information.
- Order your credit report from the three credit bureaus once a year to check for fraudulent activity or other discrepancies.
- Always take your credit card receipts after transactions.
- Memorize your social security number and all of your passwords.

- Notify your credit card companies and financial institutions in advance of any change of address or phone number.
- Never put your credit card or any other financial account number on a postcard or on the outside of an envelope.
- Report all lost or stolen credit cards immediately.
- Contact the issuer if replacement credit cards are not received.
- Beware of mail or telephone solicitations disguised as promotions offering instant prizes designed solely to obtain your personal or credit card information.

Notify Public Safety of Crimes

The PLNU department of Public Safety investigates campus-related incidents and notifies the San Diego Police Department when required. The university strongly encourages victims and witnesses to report all crimes and incidents to Public Safety at once, regardless of their nature.

Crimes occurring on the PLNU campus can be reported in person or by calling the department of Public Safety at **(619) 849-2525** any time, day or night.

Public Safety Phone Numbers

In case of an emergency call:

Extension: 2525

Off campus: (619) 849-2525

San Diego Police Department

911