MICHAEL D. WIESE PROFESSOR OF MARKETING POINT LOMA NAZARENE UNIVERSITY FERMANIAN SCHOOL OF BUSINESS

EDUCATION:

Graduate Certificate in eMarketing, University of Virginia, 2013

Courses completed in eMarketing, Database Marketing, Social Media Marketing, Customer Relationship Marketing and Project Management.

Ph. D. Loyola University of Chicago, 1989

Higher Education with a focus in enrollment management, minors in strategic planning and group dynamics,

Dissertation: Congregational Enrollment Support for the Denominational Institution of Higher Education: A Local-Cosmopolitan Analysis

M. B. A. Oral Roberts University, Tulsa, Oklahoma, 1984

Master of Business Administration

Top Student and Top Marketing Student Award

B. S. Olivet Nazarene University, Kankakee, Illinois, 1981

Major in Management and Marketing, Selected by faculty as Top Management Student

WORK HISTORY

2017-Current Professor of Marketing, Fermanian School of Business

Point Loma Nazarene University, San Diego, CA.

2002-Current Faculty in the Doctorate of Business Administration Program,

Anderson University (IN) Falls School of Business

2011-May 2017 Director of Undergraduate Studies, Falls School of Business, Anderson

University (IN)

- Created a personal branding program, including coaching of all freshmen (2015) and seniors (2016) using the StrengthsFinder assessment
- Championed a new major in Sport Marketing (2015)
- Championed a new concentration in CMA-Preparation (2015)

- Created the FSBMix one-day conference for undergraduate students (2015)
- Started the Excel Basic Certification program for students in the Falls School of Business (2015)
- Led, with a team, IndyMix 2014 and 2016, an event that took most undergraduates to Indianapolis for a day of business networking
- Started new Christian mentoring program at Anderson University with Truth@Work called EDGE Mentoring (2013)
- Developed professional development program called RavenReady Certificate in Professional Development (2013)
- Started new major in Entertainment and Music Business (2013)
- Led creation on new concentrations in Event Planning, Forensic Accounting, Sport Marketing, CPA Preparation (2012)
- Started Advanced Placement initiative for scholars in the Falls School of Business (2011)
- Created Raven Input Board to provide student input into the Falls School of Business academic program (2011)

1996-May 2017: Professor of Marketing, Anderson University (IN)

1990-May 1996: Associate Professor of Marketing, Anderson University (IN)

1992-1997: Founding Director, Anderson University
Master of Business Administration Program

*Built the program from 21 students at one site to over 150 students located at three sites in Central Indiana.

*Founded the Corporate Partners MBA program in Indianapolis.

*Led Anderson University to national accreditation of the MBA program with the Accreditation Council for Business Schools and Programs (ACBSP)

1984-May 1990: Assistant Professor of Business, Olivet Nazarene University

1978-June1984: Retail Management experience with Jewel Food Stores (Bourbonnais, IL) and McCartney Food (Tulsa, OK)

COURSES TAUGHT

Point Loma Nazarene University

Undergraduate

Principles of Marketing Marketing Strategy

• Master of Business Administration

Marketing Management
Applied Research Methods,
Business Ethics (hybrid and on-line)
Corporate Social Responsibility (hybrid and on-line)

Anderson University

- Undergraduate
 - o Buyer/Seller Relations
 - o Principles of Marketing (in-class and on-line)
 - o Business as a Profession
 - Seminar in Ethics and Leadership
 - o Marketing Research o Marketing Management
 - o Integrated Marketing Communications
- Master of Business Administration
 - Marketing Strategy
 - o Business in Society
 - Leadership
 - New Venture Research (hybrid course)
 - Digital/Social Media Marketing (hybrid course)
- Doctorate of Business Administration
 - o Conceptual Framework in Marketing
 - Applied Ethics
 - Advanced Research Methods

BOOKS PUBLISHED

Work That Matters: Bridging the Divide Between Work and Worship, Aldersgate Press. Book co-authored with Dr. Kevin Brown. 2013, 2018.

Deciphering Institutional Distinctiveness, with Barbara Townsend and Jack Newell, ERIC Clearinghouse on Higher Education/Association for the Study of Higher Education, Fall 1993.

PUBLICATIONS

Rigorous Peer Reviewed

"Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010 Whistleblower Protection Provisions: An Empirical Examination of Effectiveness Using the Theory of Planned Behavior," by Jamie Seitz, Terry Truitt, Michael Bruce and Michael D. Wiese, Management Accounting Quarterly, Summer 2020.

"Religious Expression or Impression Management? Disparate Purchase Motivations for Products that Feature Christian Messages and Symbols," by Scott Powell, Gary Welton & Michael Wiese, Journal of Psychology and Christianity, Winter 2018.

"When Retailers Target women Based on Body Shape and Size: The Role of Ethical Evaluation on Purchase Intention" by Hannah Walters, Michael D. Wiese & Michael Bruce. Journal of Research for Consumers, Issue: 33, 2018.

"An Updated Look at the Factors Contributing to the Final Selling Price of Auctioned Gift Cards" by Emmett Dulaney and Michael Wiese. <u>Journal of Internet Commerce</u>, 2017.

"Is it Ethical for the U.S. Government to Offer Financial Awards to Potential Whistleblowers of Financial Statement Fraud and Internal Control Violations?" Jamie Seitz, Jill Oeding and Michael Wiese, <u>Journal of Theoretical Accounting Research</u>, Spring 2015, page 68-90.

"Work as Worship," Brown, Kevin and Michael D. Wiese, <u>Christian Business Review</u>, August 2014, pages 24-30. (Reviewed by two scholars prior to acceptance.)

"The Marketing Oriented Innovator's Dilemma" with Dr. Staci Lugar Brettin, <u>Business</u> <u>Journal for Entrepreneurs</u>, Volume 2011, Issue 4.

"Factors Contributing to Final Selling Price of Auctioned Home Depot Gift Cards on Ebay" with Dr. Emmett Dulaney. <u>Journal of Internet Commerce</u>, August 2011.

"Understanding Satisfied and Affectively Committed Clients' Lack of Referral Intent" in Services Marketing Quarterly. Co-authored with David J. Hagenbuch, Jennifer J. Dose and Michael L. Bruce. Volume 29 (3), 2008.

"Cultural Orientation as a Predisposing Force in College Choice: A Replication, "Review of Higher Education, Volume 24, Number 4. Summer, 2001.

"College Choice in the Denominational College: Cultural Orientation and Student Decisions," Research on Christian Higher Education," Volume 7, Fall, 2000.

Other Publications

Five-part on-line article in <u>Seedbed</u> in their series "Faith and Work" with Dr. Kevin Brown, Asbury University, 2016.

http://www.seedbed.com/what-happens-when-we-prioritize-work-then-worship/

http://www.seedbed.com/work-and-worship-are-not-two-different-things/

http://www.seedbed.com/what-can-boxing-teach-us-about-work/

Strengthening the Relationship-Lending Model "<u>The Ohio Community Banker</u>. Coauthored with Peter Suter, June 2007.

"Distinctiveness in the Christian Business Department: Salt and Light Paradigm Revisited, with Ken Armstrong and Todd Erickson. "Christian Business Academy Review, Volume 1 (1), Spring 2006.

"The Impact of Encouragement in the Development of Professionals for the Non-Profit Service Sector," <u>Services Marketing Quarterly</u>. Volume 25 (3), 2004.

"Working Together: Research driven cooperative strategy for sister colleges," <u>College and University</u>. Co-authored with Richard Gerig. Volume 76, Number 4, Spring 2001.

RECENT PAPER PRESENTATIONS:

Rigorously Reviewed

"Mission Alignment Relevancy: The Role of Mission Alignment in Christian Evangelical Churches in the United States of America." Accepted for presentation at the 2021 Christian Business Faculty Association in Nashville, TN. Lanelle Chase and Michael D. Wiese.

"Playful Teasing in Advertising: How Inclusive Joking Racial Reconciliation-Report of

Findings." Accepted for Competitive Paper Presentation to the American Marketing Association + Public Policy Conference, May 2020). David Hagenbuch (Messiah College), Michael D. Wiese and Sonja Martin Poole (University of San Francisco).

"Playful Teasing in Advertising: How Inclusive Joking May Encourage Racial Reconciliation" (SP3), presented at 2019 Race in the Marketplace (RIM) Research Forum at Université Paris-Dauphine in Paris (June 25-27, 2019). David Hagenbuch, Michael D. Wiese and Sonja Martin Poole.

"Do Morals Still Matter?" The Implications of Moral Equity when Assessing the Appropriateness of Female Body Shape and Size." Hannah Walters (Northern State University) and Michael Wiese. Paper presentation at the 2018 Christian Business Faculty Association meeting in Chattanooga, TN, October 2018.

"Excluding Based on Target Marketing: Targeting Based on Body Shape and Size: The Ethical Evaluation and Planned Behavior of In-Target versus Out-of-Target Consumers," Hannah Walters, Michael Wiese & Michael Bruce (Anderson University). Poster Lightning session at the 2018 Summer AMA Conference.

"Divided: Is there Evidence of Work/Worship Divides in Graduates of a Christian Business School?" Paper presentation at Christian Business Faculty Association conference, San Diego, CA, October 2017.

"Student Aha Moments: Knowing, Loving, and Telling Unique Strengths Story." Paper presentation with Rev. Gayle Wiese at the Christian Business Faculty Association conference, San Diego, CA, October 2017.

"Cause-Related Marketing (CRM): Can Faculty Teach that the Cause Really Matters to the Consume." Paper presentation with Dr. Kimberly Hadley (John Brown University) and Dr. Michael Bruce (Anderson University) at the Christian Business Faculty Association conference, San Diego, CA, October 2017.

"True colors or chameleon? Materialism and Purchase of Christian Products among Students at Christian Colleges: Implications for Business Educators" with Dr. Scott Powell (Grove City College), Christian Business Association conference October 2013.

Other Presentations

Messiah College's 2020 Humanities Symposium, Wednesday, February 19, with Dr. David Hagenbuch, Dr. Michael D. Wiese and Dr. Sonja Martin Poole in Mechanicsburg, PA. "Playful Teasing in Advertising: How Inclusive Joking can Create Security."

Church of God Pastoral Economic Challenges Research Symposium. Selected by Lilly Endowment to present findings, April 2017, Indianapolis, IN.

A Call to Worship: Preparing our Students for Ministry in the Workplace, Christian Business Faculty Association, Charleston, SC. October 2016.

CEO Forum, Applied Research Symposium at the Christian Leadership Alliance Outcomes Conference in Dallas, TX, April 2015

"Future Lost...Future Found: Using Mixed Method Research to Discover Ways to Engage Young People in a Faith-based Aid and Development Organization," Poster presentation with Mr. Jordan Poortenga, Christian Business Faculty Association conference, Nashville, TN, October 2014.

REVIEW WORK

Manuscript reviewer of "Mindful Marketing: Marketing Ethics Reimagined" by David Hagenbuch. Rowman and Littlefield Publishing, 2021.

Reviewer for Journal of Biblical Integration in Business, published by the Christian Business Faculty Association, 2019.

Paper reviewer for the Christian Business Faculty Association conference proceedings, 2016, 2017, 2019, 2021.

Manuscript reviewer for Aldersgate Press on the book entitled *Honorable Influence: A Christian Guide for Faithful Marketing*, by Dr. David Hagenbuch, Messiah College. Book published is July 2016.

Manuscript reviewer and acknowledged in *Business Ethics in Biblical Perspective* by Michael D. Cafferky, Intervarsity Press Academic, 2015.

SERVICE

<u>Institutional Service</u>:

- Serve on Faculty Ethos Committee 2021
- Attended all university faculty meetings
- Serve on the Advisory Board for the Wesley Center during the 2018-2021 school years.
- Served on a committee that led to a grant from Fuller Seminary to fund a yearlong project to have a community conversation regarding Faith and Science during the 2018-2019 school years.
- Serve on Commencement Hooding Team.

Departmental Service:

- Strategic Planning Committee
- Assessment Committee
- Serve as the Marketing Club faculty sponsor
- Manage the Marketing Advisory Board that includes 28 marketing professionals from San Diego County. Held two meetings during the year and included MAB members in multiple interactions with student's/student work.
- Regularly attend Thriving Thursday, representing the Fermanian School of Business in the local marketing community.
- Led team to the acceptance of curriculum revisions in the Marketing major.
- All sections of Principles of Marketing participated in the Marketing Challenge Game. We had ten marketing professional coaches serving in sections of 3032 in 2019-2021.
- Students in Marketing Strategy conducted consulting services for two local businesses.
- Met with multiple perspective students and represented the Fermanian School of Business at two preview days.
- Served on the Fermanian School of Business team to transition courses to on-line format because of COVID-19 (Spring 2019).
- Serving on Fermanian School of Business team to transition courses to hybrid format because of COVID-19 (Summer 2020).
- Asked to write the Principles of Marketing online course for the BBA program (Summer 2020).

External Service:

- Provide volunteer support and committee service to Church of God Ministries (Anderson, IN), Indiana Ministries of the Church of God and Mennonite Church USA.
- Reviewer for *Journal of Biblical Integration in Business*, published by the Christian Business Faculty Association, 2019.
- Reviewer for Christian Business Review, 2019.
- Paper reviewer for the Christian Business Faculty Association conference proceedings, 2019-2021.
- Dissertation Chair Service at Anderson University (IN):
 - o "Mission Alignment in Christian Evangelical Churches in the United States" by Lanelle Chase (Azuza Pacific University), 2020. o "Targeting Based on Body Shape and Size: Consumers' Ethical Evaluation and Its Impact on Planned Behavior" by Hannah Walters (Northern State University), 2018.
- Provide volunteer blog to Perceivant LLC, of Indianapolis, IN, Perceivant provides online courses to many higher education institutions across the United States. The first article published in June 2020.

MARKETING CONSULTING AND RESEARCH

<u>Unpublished Scholarly Outcomes</u>

National constituency study for Mennonite Central Committee, 2021.

National study of economic challenges of pastors in the Church of God. Funded by Lilly Endowment, Inc. for Church of God Ministries, 2021.

Research Coach for Church of God Ministries (Anderson, IN) to conduct a national constituency study. 2020.

National Program Evaluator for the Lilly Endowment, Inc. funded CARE (Clergy, Advocacy, Resource, Effort) program of Church of God Ministries, Anderson IN. Research is conducted annually and leads to two reports. One is an evaluation report submitted to Church of God Ministries. The second report is an annual report submitted to the Lilly Endowment, Inc. and reviewed by staff at Duke Theological Seminary. A feedback letter from the endowment is provided on an annual basis. 2015-current.

Program Evaluator for the Lilly Endowment, Inc. funded initiative entitled "Fulfilling the Call." The grant to Indiana Ministries of the Church of God leads to an annual research project and the creation of an annual report submitted to Lilly Endowment, Inc. 2019-current.

Donor Study in the United States for Mennonite Central Committee, 2018-2019.

Alumni Study in the United States for Mennonite Central Committee, 2017-2018.

Market research project to determine economic realities of pastors in the Church of God. Study supported through the Economic Challenges initiative of Lilly Endowment, May 2015 and replicated in 2021.

Major study of constituency in the United States and Canada to inform strategic planning for Mennonite Central Committee (MCC), 2013.

Conducted constituency study for the Anderson University School of Theology, with funding from Lilly Endowment, Inc. Two-phase study as part of the "financial challenges" initiative of Lilly Endowment, Inc., 2013-2014.

National study of higher education needs of constituency for the Church of God (Anderson), 2010.

Community needs analysis for master plan for Eastern Mennonite School, 2009.

Indiana-Michigan Conference of Mennonite Church USA: Research and grant proposal support for the Lilly Endowment Inc. "Economic Challenges" initiative, 2008.

Mennonite Manor (Retirement Community): Neuro-linguistic qualitative study to inform the positioning/program development strategy, 2008.

Conducted study for "Women of the Church of God" to inform strategic planning that led to a renaming and repositioning of the ministry. 2008.

Completed curriculum study for Church of God Ministry to inform strategic planning for Sunday School material publication and distribution. 2007.

Scattergood Friends School: Market research study to support enrollment efforts, 2007. Freeman Academy: Market research study to support enrollment efforts, 2006.

Mennonite Church USA-National study of members on giving patterns in support of the denomination, 2005.

Conducted market research study for Adriel Schools as part of a team from Advancement Associates, Inc. The research is designed to guide the corporate strategic planning process. Adriel is an Ohio based childcare network. 2003-2004.

Conducted research on vocational planning and pastoral development in the Mennonite Church. The report is entitled the *Samuel Project*. Served in the process of strategy development. Two phases of research were conducted. 1999-2002.

Conducted a national study of Sunday School curriculum needs for Concordia Publishing House, Lutheran Church-Missouri Synod. Findings are being used to develop curriculum for the Lutheran Church, 2000-2001.

Researcher and strategy consultant for the Mennonite Secondary Education Council. Conducted two major studies in support of the secondary high schools of the Church and coordinate the development of a marketing plan. 1998-2000.

Researcher and consultant to the Mennonite Board of Education. Conducted two major studies in support of higher education and serve on the Gideon Educational Projects Committee (group responsible for the implementation of strategies to build "church related colleges and college related churches.) 1995-2002.

GRANT WRITING AND EVALUATION SERVICES

Unpublished Scholarly Outcomes

Serve as co-writer with Dr. Carl Addison of a \$1 million grant from Lilly Endowment, Inc. in response to the Thrive II initiative of Indiana Ministries of the Church of God, 2020.

Serve as co-writer with Dr. Carl Addison of a \$5,000,000 grant from Lilly Endowment, Inc. for Spire (a network of Christian churches), 2019.

Wrote a \$650,000 grant proposal to Lilly Endowment, Inc. Program is called Fulfill the Call and was funded by the Lilly Endowment. Seventy-Eight projects out of over 600 proposals were accepted. October 2018.

Served on team that earned a grant from Lilly Endowment, Inc. for \$500,000 sustainability grant to support CARE (Clergy, Advocacy, Resource, Effort) initiative in the Church of God (IN), 2018.

Provided planning and workshop leaders to Indiana Wesleyan University Office of Student Development, September 2014.

Provided marketing planning services to Eastern Nazarene College, Working with President's Executive Staff, Quincy, MA, 2013-2014

Created a measurement scale for test congregational health as part of the Sustaining Relational Excellence program, funded by the Lilly Endowment for Church of God Ministries, 2012.

Provided grant writing services to Indiana Ministries of the Church of God to request funding for the "Economic Challenges Initiatives" from Lilly Endowment Inc. 2011.

Served as national program evaluator for the Church of God "Sustaining Pastoral Leadership" program funded by a Lilly Endowment grant. 2002-2011. Sustainability grant awarded by Lilly Endowment, Inc. for a continuation through 2011.

Supported Indiana Ministry of the Church of God through research and consulting serves as part of team to prepare a grant proposal to Lilly Endowment, Inc. for the "Economic Challenges" initiative. 2008.

OTHER MARKETING CONSULTING

Unpublished Scholarly Outcomes

Developed strategic plan for Camp Mennoscah, Wichita, Kansas, 2013-2014.

Feasibility study to test new emphasis in reconciliation for the Doctor of Ministry program at the Anderson University School of theology. Summer 2012.

Feasibility study to test Master of Arts/Science in Physics/Chemistry at Anderson University, 2011. Ultimately led to the creation of an engineering program at Anderson University.

Conducted a feasibility study for the Anderson University School of Music to test the idea of a Community School of Music and Dance, 2009.

Internal consultant to the Department of Admissions, Anderson University. 1995-2008.

Developed marketing plan for the Community Foundation of Delaware County/Muncie. Led to significant increases in support for the foundation. 2007

Completed a situation analysis and market research plan to guide research for the consideration of a campus expansion program for Point Loma Nazarene University to the community of Temecula, CA. 2005-2006.

Designed instrument and conducted analysis of data for the "Let Your Call Speak" project for Pastors Institute. 2006.

Completed feasibility study for The Flagship Enterprise Center with the purpose of testing demand for educational programming in a new building (2005). Study led to the construction of the facility and the launch of the Residential MBA program at Anderson University.

Developed the integrated marketing/communication plan for Anderson University. 2005.

Designed and led the strategic planning process at the Park Place Church of God, Anderson, Indiana. October 2003-March 2004.

Provide corporate sales training for AmeriCare Communities, a large group of assisted living complexes in Indiana, Ohio, Michigan and Florida. 2003.

Program evaluator for the Mennonite Brethren Church Seminary in support of "The Calling Project," a Lilly Endowment supported program designed to encourage consideration of ministry among young people in the Church. 2002.

Completed feasibility study for the Anderson School of Theology testing the idea of a partnership to deliver graduate theological education with Warner Southern College in Lake Wales, Florida. 2002.

Served with a team of three persons to develop a strategic marketing plan for the Naval Supply System of the United States Navy, 2000-2001. Received commendation from the Department of Defense.

Marketing Bridge Consultant to the Protestant Church-owned Publishing Association. Evaluated research of congregational resource needs to assist publishers with marketing efforts. 1998-1999. Wrote the marketing bridge report and advised specific denominational publishers on marketing strategy.

DISSERTATION CHAIR SERVING DOCTORATE STUDENTS IN MARKETING at ANDERSON UNIVERSITY (IN):

"Mission Alignment in Christian Evangelical Churches in the United States" by Lanelle Chase (Azuza Pacific University), 2020.

"Targeting Based on Body Shape and Size: Consumers' Ethical Evaluation and Its Impact on Planned Behavior" by Hannah Walters (Northern State University), 2018.

"Cause-related Marketing (CRM): Privately versus Publicly Consumed Products," by Kimberly Hadley (John Brown University), 2016.

"Identifying Lost Market Potential through Segmentation of the Traditional Undergraduate Student Market," by Michael Ritter (Greenville College), 2015.

"Ethical Decision Making by Future Salespeople: When Resolving Sales Dilemmas, Do Students in Sales Schools Apply Ethical Philosophies Differently from Students in other Business Majors," by Jeff Bowe (Catawaba College), 2015.

"The Market Oriented Innovator's Dilemma" by Staci Lugar Brettin (Indiana Technical University), 2011.

"The Influence of Product Placement on Pre-Teen Decision-Making" by Deborah Toomey, (Northwest Missouri State), 2011.

"True Colors or Chameleons? Materialism, Well-being, Religious Orientation and the Purchase of Christian Products" by Scott Powell (Grove City College), 2010.

"Factors Contributing to the Final Selling Price of Auctioned Home Depot Gift Cards on Ebay" by Emmett Dulaney (Anderson University), 2009.

"A Quantitative Study of the Collection of Soft Information by Small Community Banks: Building Sustainable Competitive Advantage" by J. Peter Suter (Bluffton College), 2007.

"The Impact of Adaptive Initiatives on School Mission at Christian Colleges and Universities" by Todd H. Erickson (William Jessup University), 2007.

"The Influence of Behavioral Beliefs on Satisfied and Affectively Committed Client's Referral Intentions" by David J. Hagenbuch (Messiah College), 2006.

"A Quantitative Study of Image Congruence Theory as a Predictor of College Preference" by Laura Falco (Roberts Wesleyan University), 2006.

PROFESSIONAL ORGANIZATIONS:

American Marketing Association, 1990-2021

Christian Business Faculty Association, 1984-20201

Accreditation Council for Business Schools and Programs: Served on four evaluation teams since 1995.

Marketing Management Association, 1990-2000, 2019-2021

Toastmaster International, 2020-

AWARDS

PLNU Excellence in Teaching Award for the 2018-19

Best Academic Paper with Hannah Walters. Paper presented at the 2018 Christian Business Faculty Association in Chattanooga, TN, October 2018. Paper entitled "The Implications of Moral Equity when Assessing the Appropriateness of Female Body Shape and Size."

Best Academic Paper with Kimberly Hadley and Michael Bruce, Christian Business Faculty Association conference at Point Loma Nazarene University (2017). Paper entitled "CauseRelated Marketing: Can Faculty Teach that the Cause Really Matters to the Consumer?"

National Teaching Award, Christian Business Faculty Association (2014).

Best Academic Paper with Scott Powell, Christian Business Faculty Association conference at Olivet Nazarene University (2013).

HONORS

Elected by the Board of Trustees at Anderson University to the rank of Professor Emeritus (2017).

Students in Free Enterprise (SIFE) Hall of Fame as Sam M. Walton Free Enterprise Fellows (2008). Led Anderson University SIFE (Enactus) from 1990 to 2008.

Selected by faculty for the John A. Morrison Award (highest university award given to faculty) for service to Anderson University (2002).

Selected by students for the Robert A. Nicholson Award for excellence in teaching (1997).

Faculty Advisor to student team winners for the MasterCard College National Collegiate Advertising Award (1998).

Faculty Advisor to student team winners for the Citibank College National Collegiate Advertising Award (1996).

CONTINUING EDUCATION

Participation in the following continuing education experiences in 2018-2020:

- ProfCon-Digital Marketing Conference, June 2020.
- American Marketing Association + Public Policy Conference, May 2020.
- Marketing Analytics 101: How to prove and improve marketing impact with data, American Marketing Association. January 21, 2020.
- Drive Customer Success with Connected Data, Salesforce Einstein Analytics Webinar, January 27, 2020.
- Stukent Digital Marketing On-line Conference, Four hour interactive session focused on marketing education led by leading marketing educators from across the world. March 6, 2020.
- Marketing Essentials for Reigniting Your Business, May 14, 2020.
- Participated in a one-on-one learning session with Stukent on the Marketing Analytics textbook, March 2019.
- Participated in the Stukent Digital Marketing Summit, a daylong experience on digital marketing. November 2018.